

PERFORMANCE INFORMATION**ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)****BASELINE****2021 TARGETS**

Land registration services effectively delivered

LAND TITLING AND REGISTRATION PROGRAM**Outcome Indicators**

1. Percentage of titles issued and deeds annotated without errors

99.75%

99.75%

2. Percentage of clients satisfied with agency services

75%

75.07%

Output Indicators

1. Percentage of titles issued 20 days after submission of complete documents

90.17%

90.17%

2. Percentage of deeds annotated 20 days after submission of complete documents

92.43%

92.43%