



REPUBLIKA NG PILIPINAS
KAGAWARAN NG KATARUNGAN
**PANGASIWAAN SA PATALAAN NG LUPAIN
(LAND REGISTRATION AUTHORITY)**

East Avenue cor. NIA Road, Quezon City

Website: www.lra.gov.ph

CERTIFICATE OF COMPLIANCE

Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes

I, **LORETO I. ORENSE**, Filipino, of legal age, Director, Administrative Service of the Land Registration Authority and Chairman, Committee on Anti-Red Tape Committee, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

1. The Land Registration Authority including its 169 Registries of Deeds has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency;
 - b. Government services offered;
 - i. Comprehensive and uniform checklist of requirements for each type of application or request;
 - ii. Step-by-step procedure to obtain a particular service;
 - iii. Person responsible for each step;
 - iv. Maximum time needed to conclude the process;
 - v. Amount of fees, if necessary; and
 - c. Procedure for filing complaints.
2. The Citizen's Charter is posted as an information billboard through interactive information kiosks, electronic billboards, posters, tarpaulins standees or any other readable materials that could be easily understood by the public.
3. The Citizen's Charter is posted at the main entrance of the office or at the most conspicuous place of all the said service offices.
4. The Citizen's Charter is written either in English, Filipino, and/or in the local dialect and published as an information material.
5. The Citizen's Charter is uploaded on the agency's website through a tab or link specifically for the Citizen's Charter, located at the most visible space or area of the website, or as a link under the Transparency Seal.
6. There is an established Client Satisfaction Measurement per service in the respective offices.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this 29th of November, 2021 in Quezon City, Philippines

L. Orense
LORETO I. ORENSE

Chairman, Committee on Anti-Red Tape

02 DEC 2021

QUEZON CITY

SUBSCRIBED AND SWORN before me this ____ of _____ in _____, Philippines, with affiant exhibiting to me his _____ issued on _____ at _____.

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SERIES OF 2021

E. Calma, Jr.
ATTY. ELISTO S. CALMA, JR.
Notary Public Quezon City
Until December 31, 2021
PTR NO. 0694702/ 01-04-2021/QC
IBP NO. 095280/ROLL NO. 50183
MCLE COMP. NO. VI-0012817
ADM. MATTER NO. NP-067